

**CREDIT CARD PAYMENT AUTHORISATION**  
West Orange Self Storage ABN 82151722459

I, \_\_\_\_\_ authorise West Orange Self Storage to charge my Credit Card automatically, each month. I/We would like the first debit to occur on \_\_\_\_ / \_\_\_\_ / \_\_\_\_ and thereafter at the interval as set by my billing plan, which is \_\_\_\_\_. If the storage fee increases (as per the standard storage agreement), or if additional fees are entitled to be paid (as per the standard storage agreement), I authorise to alter the amount to be charged, from the appropriate date, and for the appropriate amount.

**CREDIT CARD DETAILS**

Credit card type (circle): Mastercard / Visa / Bank card

Credit card number: \_\_\_\_\_

Credit card expiry date: \_\_\_\_ / \_\_\_\_

Name on card: \_\_\_\_\_

I/We acknowledge that the Direct Debit arrangement is governed by the terms and conditions of the Direct Debit Client Service Agreement as detailed below and authorise West Orange Self Storage to alter the amount to be debited in the event of changes to the storage fees, size of storage required or fees payable as detailed in the standard agreement. I/We authorise West Orange Self Storage to alter the amount from the appropriate date in accordance with such changes

Signature of cardholder: \_\_\_\_\_

Date: \_\_\_\_\_

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**Direct Debit Customers Service Agreement for the Payment of Storage Fees**

**Drawing Arrangements:** We will advise you, in writing, of the drawing details for the payment of your storage fees. These details will include the amount, frequency and commencement date and, where possible, will be issued five business days prior to the first deduction. Where the due date falls on a non-business day, we will draw the amount on the following business day. We reserve the right to cancel the Direct Debit arrangement for your storage fee if three (3) debits are returned unpaid by your financial institution. We will advise you in writing if this occurs. In the event a debit is returned unpaid, we will attempt a redraw on your nominated account within seven (7) days of the rejection. We will keep all information pertaining to your nominated account at the financial institution private and confidential and we will not use it for any other purpose, other than the direct debit arrangement, without your consent.

**Your rights:** You may terminate the Direct Debit arrangement of your storage fees, or you may stop the Direct Debit for an individual fee. This must be in writing, and received by us at least 14 days prior to the nominated drawing date. You may request a change in the frequency of the deduction by contacting us at least 14 days prior to the nominated drawing date. Where you consider the debit is incorrect in either the frequency or amount, or both, you should raise the matter with

**Your responsibilities:** It is your responsibility...

- To ensure sufficient funds are available in the nominated account;
- To meet the debit on the nominated date;
- To ensure that the authorisation to debit the nominated account is identical to the account signing instruction held by the financial institutions where the account is held;
- To advise us if the account you have nominated to debit the storage fees from is transferred or closed; and
- To ensure that suitable arrangements are made if the Direct Debit is cancelled by yourself; by your nominated financial institution, by us due to three (3) returned unpaid debits; or for any other reason.